

Frequently asked questions.



What's the difference between pausing a listing and deleting a listing?

Pausing a listing lets you maintain the listing details intact until you want to repost it. Deleting a listing permanently removes the listing from Gumtree Cars.

Why doesn't my information show up in the field(s) I entered it in?

If you entered information manually, it may not exactly match the information on record for that vehicle. Use the Vehicle Information Number (VIN) to automatically fill in all the form fields, or (if you don't have a VIN) use the dropdown menus to select vehicle information from our database.

How do I update My Business Page information on Dealer Central?

You can update your logo, business description, opening hours and additional operating hour details by selecting the Settings > My Business page

How do I change my contact information on Dealer Central?

To change your contact information, including email, contact number, physical address, reporting contact or finance contact please contact business-support@gumtree.com.au

A representative will be happy to help you.

How do I use Search?

Utilise the search box function located on the Inventory Stock View page to easily search for an individual listing. To begin a new search, clear the tags you used for the last search in the search field.

Why can't I post my ad?

Check to see if you have entered all the mandatory vehicle details. If you haven't, Dealer Central won't allow you to post your ad until these have been completed.

Have questions? We have answers.

For more info visit www.gumtreeforbusiness.com.au/dealer-central